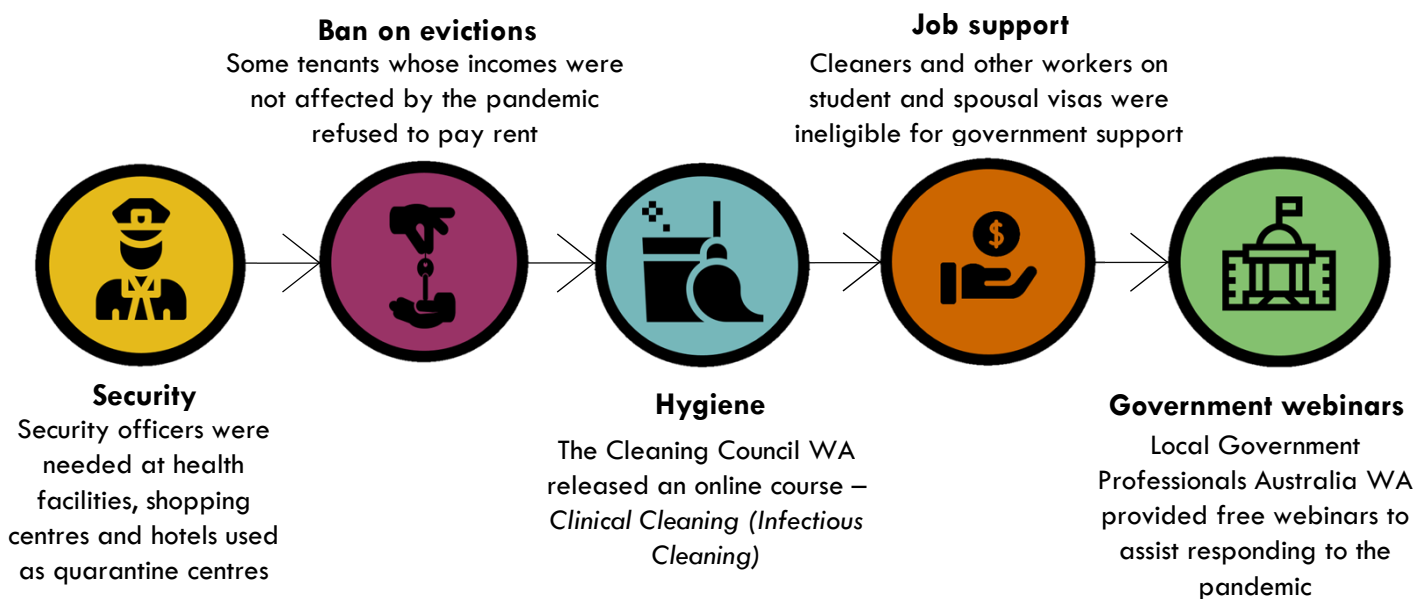


Industry training councils provide a direct link between WA industry and the State Training Board. This document summarises advice provided by the training council in April - June 2020. Responses are aggregated under 13 industry areas.

## EVENTS TO DATE



## HOW HAS COVID-19 IMPACTED INDUSTRY?

### Maintaining apprentices



4/13 industry areas said COVID-19 had reduced their ability to maintain their apprentices and trainees

### Hiring apprentices



4/13 industry areas said COVID-19 had reduced their ability to take on new apprentices and trainees

### Business demand



8/13 industry areas reported decreased demand for their goods and services

### Training needs



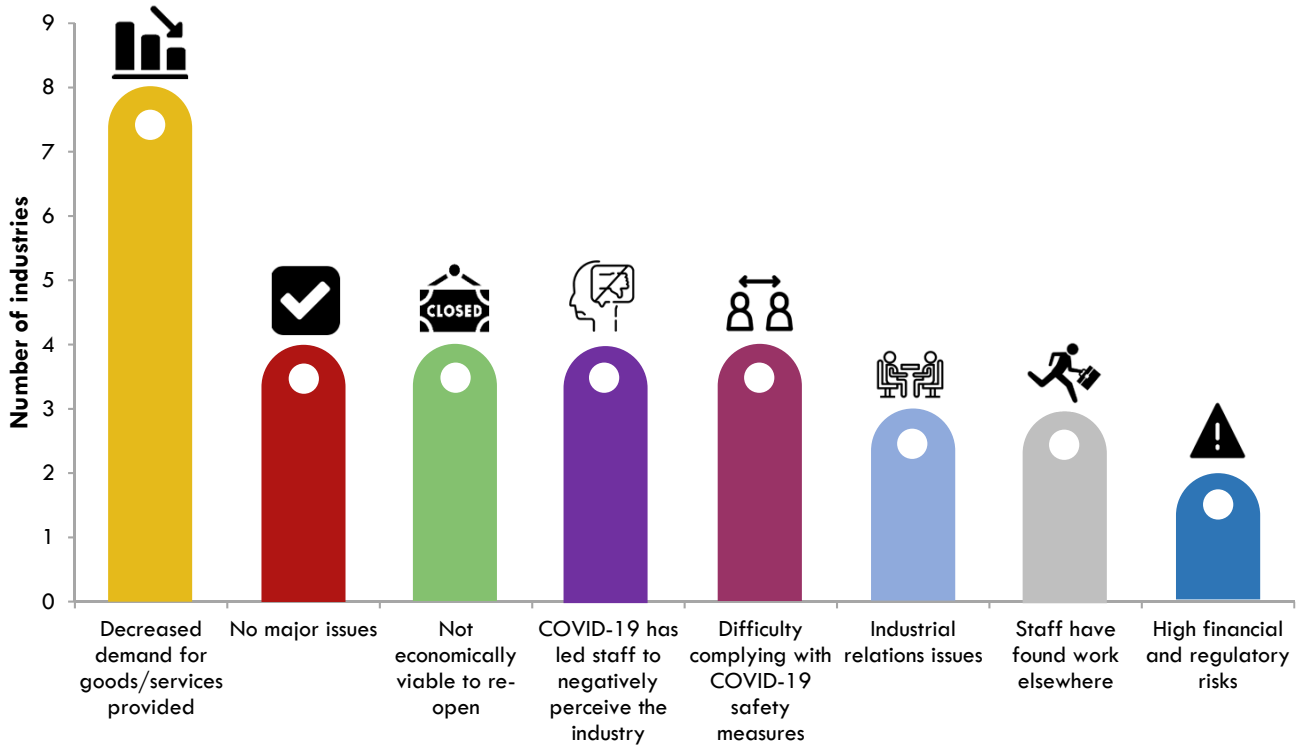
11/13 industry areas reported that their training needs had changed due to COVID-19

### Operations



13/13 industry areas continued to operate during June

## KEY ISSUES IDENTIFIED BY INDUSTRY

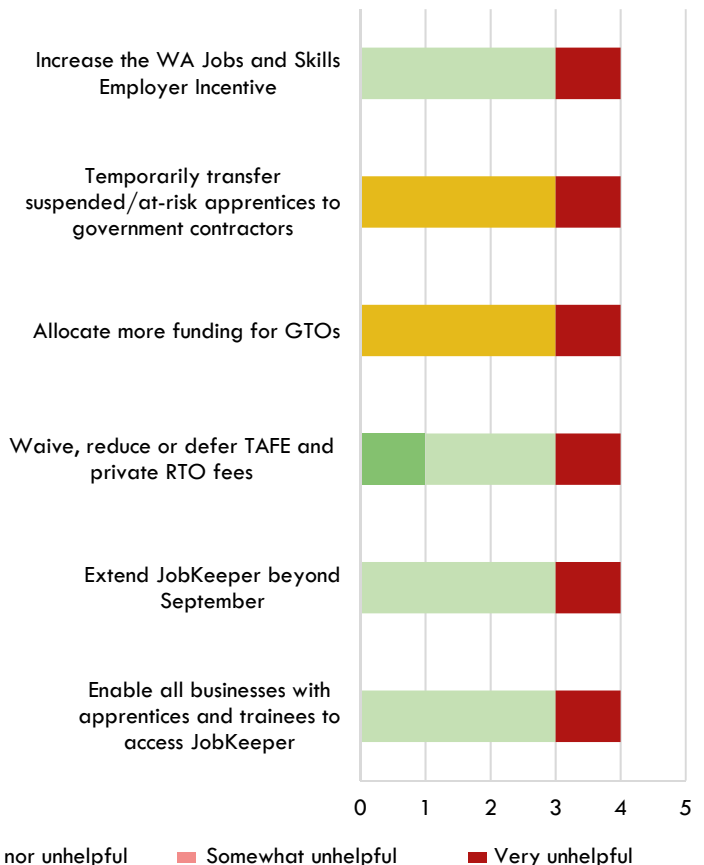
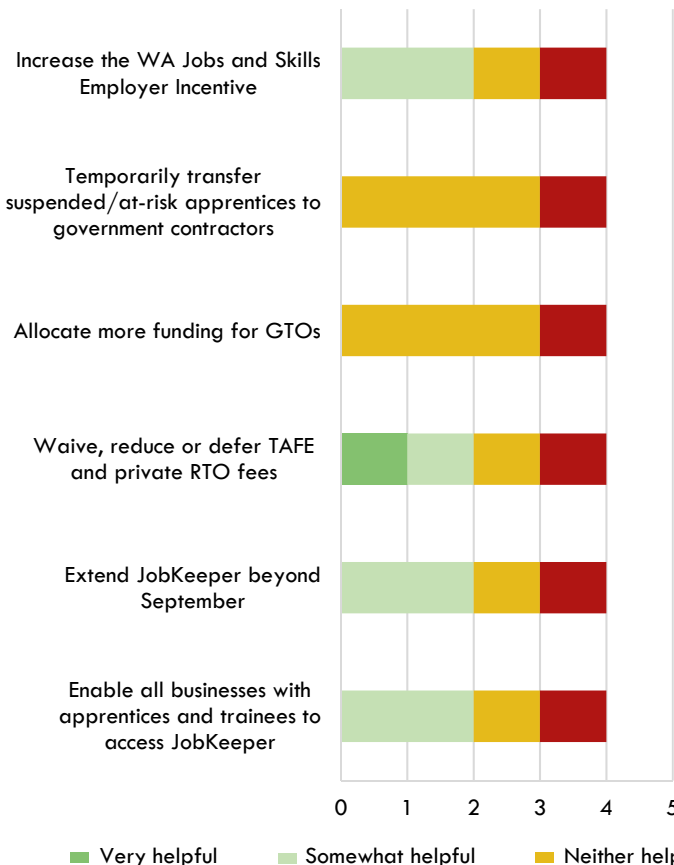


## WHAT GOVERNMENT ASSISTANCE WOULD HELP?

(for those industries that reported difficulty)

### 1. To maintain apprentices and trainees

### 2. To increase apprenticeship and traineeship commencements



■ Very helpful   
 ■ Somewhat helpful   
 ■ Neither helpful nor unhelpful   
 ■ Somewhat unhelpful   
 ■ Very unhelpful

## WHAT TRAINING DOES INDUSTRY NEED?

Some superannuation funds have indicated a focus on **leadership, contract management and project management** as areas of core skills development for staff.

The financial services industries require training in **infection control**. Industry reports that uptake of the FNS Training Package is relatively low in WA, with industry preferring to recruit tertiary qualified applicants.

The real estate industry required **rapid upskilling in technology** to support virtual home opens, as well as **training in hygiene and social distancing**. Compulsory Professional Development requirements have been changed to allow online training, which was previously only available for remote workers.

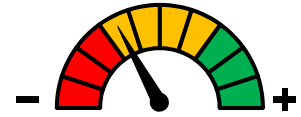
Employment opportunities for young people may be created through funding reform to support **traineeships within the public sector**. This would help alleviate the impact of COVID-19 on youth unemployment.

The State could support and broaden vocational education and training opportunities by **creating employment opportunities and alternative pathways to employment** across the tiers of government. Doing this would also inject diversity into the sector and address the challenges posed by an ageing workforce.

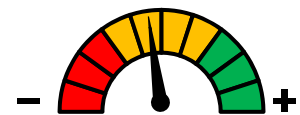
Many translators and interpreters **lack formal qualifications**, which has implications for service quality, appropriateness and standards. Formal training and **skills set development** could address these gaps.

Public sector agency staff who have contact with clients of non-English speaking backgrounds should receive **training to prepare them to work with interpreters** face-to-face, by telephone and via virtual communication platforms.

## HOW OPTIMISTIC IS INDUSTRY ABOUT ITS FUTURE?

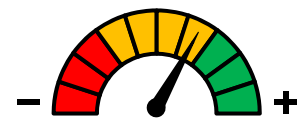


Interpreter and translator services



Insurance

Local and state government

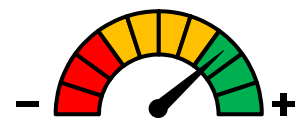


Building design and Architecture

Security

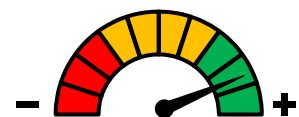
Cleaning

Surveying



Superannuation

Business and Professional Association Services



Accounting

Administrative and consulting services (WHS-HR-Administrative services)



Legal